

> FIND A SERVICE PROVIDER

We've partnered with several reputable service providers to ensure that our members receive excellent service and more value for money.

Emergency assistance



ER24
Call: 084 124
Email: cqc@er24.co.za
Email: claims@er24.co.za
www.er24.co.za

Dental benefits



DENIS
Call: 0860 336 346
Fax: 0866 770 336
Email: bonitasenq@denis.co.za
www.denis.co.za

Back and neck programme



Document Based Care (DBC)
Call: 0860 105 104

Chronic medicine



Pharmacy Direct
Call: 0860 027 800
Fax: 0866 114 000/1/2
Email: care@pharmacydirect.co.za
www.pharmacydirect.co.za

HIV/AIDS programme



Aid for AIDS
Please call me: 083 410 9078
Call: 0860 100 646
Fax: 0800 600 773
Email: afa@afadm.co.za
www.aidforaids.co.za

Hip and knee programme



Improved Clinical Pathway Services
Call: 011 327 2599
Email: admin@icpservices.co.za
www.icpservices.co.za

Optical benefits



Iso Leso
Call: 011 340 9200
Fax: 011 782 5601
Email: info@isoleso.co.za
www.isoleso.co.za

Diabetes programme

Your Partner in Diabetes



Centre for Diabetes and Endocrinology
Call: 011 053 4400
Fax: 011 782 6661
Email: members@cdediabetes.co.za
www.cdediabetes.co.za

Babyline



Call: 0860 999 121

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International Emergency assistance



084 124

ER24

Call: 0860 329 329

Email: er24@zurich.co.za

www.er24.co.za

Bonitas medical fund

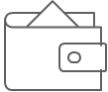
Bonitas

Call: 0860 002 108

www.bonitas.co.za

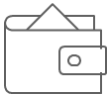
> QUERY CONTACT DETAILS

Claims submissions



Email: claims@bonitas.co.za

Scheme finance queries



Email: creditcontrol@bonitas.co.za

Oncology management



Call: 0860 100 572
Email: oncology@bonitas.co.za

Hospital pre-authorisation



Call: 0860 002 108
Email: hospital@bonitas.co.za

Underwriting queries



Email: underwriting@afrocentricds.co.za
Email: bonitasunderwriting@medscheme.co.za

Record amendment form submission



Email: membermaint@bonitas.co.za

Hospital queries



Call: 0860 002 108
Email: queries@bonitas.co.za

New application form submission



Email: newapplication@bonitas.co.za

Commission queries



Email: commissions@medscheme.co.za

General queries



Email: queries@bonitas.co.za

Claims



Email: currentclaims@bonitas.co.za

Pre-underwriting queries



Email: newapplications@bonitas.co.za