

> THE CANCER PROGRAMME

This programme gives you access to a team of professionals that offer the medical, emotional and financial support you need.

WHAT DOES THE PROGRAMME OFFER?

One of your first concerns after a cancer diagnosis will be the financial implications of treating your illness. The programme offers members diagnosed with cancer emotional support and manages your oncology benefits, on your behalf, by liaising with your doctor on your treatment plan and, where possible, matching it to your available benefits.

The programme covers:

- Pathology
- MRI, radioisotope, CAT and PET scans (the latter to be motivated and approved) and pre-authorised separately to allow payment from the cancer benefit
- Radiotherapy
- Chemotherapy and drugs associated with chemotherapy (e.g. anti-nausea medication)
- Approved related medicine
- General radiology and pathology
- Oncologist post active consultations only
- Consultations with a social worker
- Mammograms
- Medicine for terminal illness
- Approved nutritional supplements

GET ACCESS TO THE BEST CARE

We've partnered with The Independent Clinical Oncology Network (ICON) to give you access to quality care. ICON represents 80% of the private practising oncologists in South Africa.

The partnership with Bonitas focuses on the enhancement of every aspect of quality of care including patient centeredness, clinical outcomes and affordability of care for all plans, excluding BonComprehensive.

HOW DO I REGISTER ON THE PROGRAMME?

Step 1

To register on the programme, simply call on **086 100 0572** or email us at oncology@bonitas.co.za

Please ensure you have the following information available:

- Your membership number
- The beneficiary's details
- Your doctor's details, including practice number

Step 2

Once you and your team of doctors agree on a treatment plan, ask your doctor to forward your treatment plan to your medical scheme's clinical team, as oncology treatment is subject to pre-authorisation and case management.

Step 3

Once we receive your treatment plan, an oncology case manager will be assigned to you to handle your case.

WHAT HAPPENS NEXT?

The Oncology Disease Management team will review and capture your details, disease information and proposed treatment plan. If necessary, a member of the clinical team will contact your doctor to discuss more appropriate or cost-effective treatment alternatives.

After the treatment plan has been assessed and approved, authorisation will be sent to your treating doctor. You will also be sent an authorisation letter. The letters will indicate the treatment authorised, the approved quantities and the valid period of your authorisation.

REMEMBER

Please make sure that your doctor advises the Oncology Disease Management team of any change in your treatment, as your authorisation will need to be reassessed and updated.

HOW DO I GET AUTHORISATION FOR RELATED TREATMENT, SUCH AS CHEMOTHERAPY?

If you need to be admitted to hospital for administration of chemotherapy or radiotherapy, please contact the Oncology Management Department directly. Surgery or related procedures are covered from hospital benefits and not the oncology benefit, so you will need to get pre-authorisation.

To get pre-authorisation, call us on **0860 002 108** or email us at hospital@bonitas.co.za.

Please include the following information in your email, or have it on hand when you call us:

- Membership number
- Beneficiary name and date of birth
- Date of admission and proposed date of the operation
- Name of the doctor, his/her telephone number and practice number
- Name of the hospital, their telephone number and practice number
- All the relevant procedure and associated medical diagnosis codes (your doctor can assist you with this)

HOW DO I GET SERVICES SUCH AS HOSPICE OR HOME NURSING?

If you need services such as hospice or home nursing, you need to contact the hospital pre-authorisation team (call **0860 002 108** or email hospital@bonitas.co.za). You can also contact the above number if you have complications like dehydration, excessive vomiting, or need to be hospitalised for pain control. Failure to do so may result in your claims being rejected or paid from the incorrect benefit (e.g. savings or other day-to-day benefits) as there will not be a matching oncology authorisation.

CANCER BENEFITS

Option	Benefit per family	Alternatives to hospital per family (sub-acute facilities, hospice, private nursing)	Social worker benefit per family
BonComprehensive*	R556 700	R14 900	N/A
BonClassic*	R369 500	R14 900	R2 550
BonComplete	R310 150	R14 900	R2 550
BonSave	R310 150	R14 900	R2 550
BonFit	R310 150	R14 900	R2 550
Standard	R310 150	R14 900	R2 550
Standard Select	R310 150	R14 900	R2 550
Primary	R149 000	R14 900	R2 550
BonEssential	R310 150	R14 900	R2 550

*BonComprehensive and BonClassic offer additional benefits for biological drugs.

ONCOLOGY MANAGEMENT

Call:

0860 100 572

Email:

oncology@bonitas.co.za