

Compendium Commercial including LDV's Rate

Roadside and Accident assist 3.5 tons and LDV's

Patrol Assistance

Members have access to the following services in the event of a roadside emergency

- Flat battery - jump start only (replacement of battery will be for the member's account)
- Flat tyre (assistance with changing a tyre - client needs to have a spare tyre available)
- Fuel assistance (limited to five liters per incident)
- Minor roadside-running repairs (electrical, coil, immobilizer etc.)
- Transmission of urgent messages

Annual Limit: R1000 per incident

Locksmiths

- A locksmith will be dispatched in the event where keys (vehicle and home) are locked in a vehicle.

Annual Limit: Up to R800 per incident

Tow-in

Tow-in service to the nearest approved dealership (if under warranty), repair centre or panel beater in the event of:

- Mechanical breakdown – covered up to R2500
- Electrical breakdown – covered up to R2500
- Accident damage – cost covered by the insurer, will be billed back. 100 km round trip limit, everything thereafter will need to be authorized.

Recovery Assistance

In the event that a vehicle needs to be recovered from a ditch/side of the road, we will send out a specialist to assist. We will cover the call out fee and the first hour of labour, all other expenses will be for the member's account or to be covered by insurer.

***Kindly note that if the vehicle was travelling off-road or on an unpaved highway, we will assist with providing a service provider, however the cover will not be applicable and assistance will be for the member's own account or to be covered by insurer.*

Roadside & Stock Security Guard

We will send out a security guard to the breakdown/accident scene should the driver feel unsafe or if there is valuable stock in transit.

Annual limit: 1 incidents per vehicle. Covered up to R1000.00 per incident. Anything over the limitation will be for the client's own account.

**Please note: This cover excludes all vehicles over 3 500kg. A member will not be entitled to service where the vehicle is not in a roadworthy condition. Any costs incurred through arrangements made by the member without prior authorisation shall not be reimbursed. Assistance is only available in South Africa.*

Annual limit: R8 000 per vehicle

Compendium Commercial HCV anything from 3.5 tons and up

Patrol Assistance

Members have access to the following services in the event of a roadside emergency

- Flat battery - jump start only (replacement of battery will be for the member's account)
- Flat tyre (assistance with changing a tyre - client needs to have a spare tyre available)
- Fuel assistance (limited to 10 liters per incident petrol or diesel)
- Transmission of urgent messages

Annual Limit: R1000 per incident

Locksmiths

- A locksmith will be dispatched in the event where keys (vehicle and home) are locked in a vehicle.

Annual Limit: Up to R800 per incident

Mechanical & Electrical Breakdown

- In the event that the driver experiences a mechanical or electrical breakdown, and the vehicle needs to be towed, we will tow the vehicle to the nearest repairer (based on an approved list from compendium or the client advise or to the nearest appropriate facility).

Annual limit: 2 incidents per vehicle. Covered up to R20 000 per incident. Anything over the limitation will be for the client's own account.

Roadside & Stock Security Guard

We will send out a security guard to the breakdown/accident scene should the driver feel unsafe or if there is valuable stock in transit.

Annual limit: 2 incidents per vehicle. Covered up to R1000.00 per incident. Anything over the limitation will be for the client's own account.

The following will be managed on a case management basis and will result in the insurer taking on the risk:

- Accident tows
- Recovery Assistance

Total annual cover: R45 000 per vehicle

**Please note: This cover includes all vehicles over 3 500kg. A member will not be entitled to service where the vehicle is not in a roadworthy condition. Any costs incurred through arrangements made by the member without prior authorisation shall not be reimbursed. Assistance is only available in South Africa.*